



## Southwest Behavioral & Health Services Kingman Observation Unit

Southwest Behavioral & Health Services offers **24/7 access** to behavioral health care and substance abuse treatment at our **Kingman Observation Unit** located at:

1301 West Beale Street  
Kingman, AZ, 86401

Services may be **accessed immediately** on a walk-in basis or by calling:

(928) 263-6515

Individuals may present voluntarily to the Kingman Observation Unit intake area **24/7** in the following manner:

- Self-referral/walk-in
- Referral from community behavioral health or medical provider
- Brought in by family/significant others
- Brought in by law enforcement
- Brought in by community crisis teams

The following services are offered to individuals presenting to the Kingman Observation Unit intake area for behavioral health care or substance abuse treatment:

- **Triage screening** to provide a rapid assessment of the individual in order to assign the triage level that best prioritizes the identified needs
- **Prescreening Process** to determine the disposition that best meets the needs of the individual, which may include the following:
  - Inpatient disposition which may include a direct referral to the Kingman Recovery Unit, MMHC, or other psychiatric inpatient unit
  - Admission to the Kingman Observation Unit
- **Kingman Observation Unit Services**
  - If the triage and pre-screening process indicates that stabilization/observation services are appropriate, the individual will be offered voluntary admission to the Kingman Observation Unit and provided with an observation chair for up to **23 hours and 59 minutes**
  - During this time individuals will receive the following services to address the identified behavioral health care and/or substance abuse treatment needs:
    - Behavioral Health Medical Provider evaluation, treatment, and referral to ongoing service
    - Nursing observation, assessment, and intervention
    - Behavioral Health Technician observation, assessment, and service planning
    - Recovery Support Specialist engagement and support
    - Interdisciplinary discharge planning to ensure referral and linkage to ongoing care

*We believe in the resilience and recovery of individuals*